

Miguel Marquez

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EDUCATION

Collin College - Bachelors of Cyber Security
McKinney, TX

June 2022 - Present

Current GPA: 3.30

Allen High School
Allen, TX

August 2019 - May 2022

Weighted GPA: 4.10

WORK EXPERIENCE

Whataburger
Store Manager

July 2022 - November 2023

Allen, TX

- Worked 50 hour weeks, running shifts involving leading a team of crew members and crew leaders, practice regulatory compliances, worked with customer service and back office systems.
- Worked with a team of four other managers to ensure the restaurant has a consistent, proficient, and friendly work-environment for the crew members and the customers. Discussed weak points, strong points, goals, and tasks during manager meetings. In addition, I participated in one-on-one evaluations with crew members to improve overall team work.

CERTIFICATIONS

Google IT Support Professional Certificate

Earned January 2024

- Certificate involving the completion of five different course certificates provided by Google. A few notable skills exemplified by the certificate are cloud computing, network protocols, encryption algorithms, and resource management.

ServSafe Manager Certificate

Earned July 2022

- Certification includes food safety training, regulatory compliance, and management skills. The ServSafe Manager certification is widely recognized in the foodservice industry.

SKILLS

Programming Languages: JavaScript, Python, and Swift.

Web Development: CSS and HTML.

Computer Networking: Deep understanding of architecture and communication between devices in a network.

Network Analysis Tools: Proficient in WireShark and NMap.

System Administration: Effective operation, performance, and security of computer systems.

Data Management and Recovery: In-depth knowledge of recovery plans.

Operating Systems: Mastery in Windows, Linux, MacOS, and Raspberry Pi OS.

Network Security: Securing networks from unauthorized access, attacks, and data breaches.

Log Monitoring: Understand and identify system log.